

大台北區瓦斯股份有限公司
**THE GREAT TAIPEI GAS
CORPORATION**
Stock Code :9908

2025 Investor Conference



Disclaimer

- This presentation is constructed under the auditor's certification, financial data follow IFRS standards, all contents and information provided shall correspond to the actual financial report .
- Information within this presentation may refer to future predictions, these are based on speculations from current events, thus are subject to known/unknown risks or uncertainties. Therefore, actual outcomes may vary from the contents stated within this presentation .
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Content

- Corporate Overview
- Financial Overview
- Operations Overview
- Future Outlook
- Conclusion
- Q&A





Corporate Overview

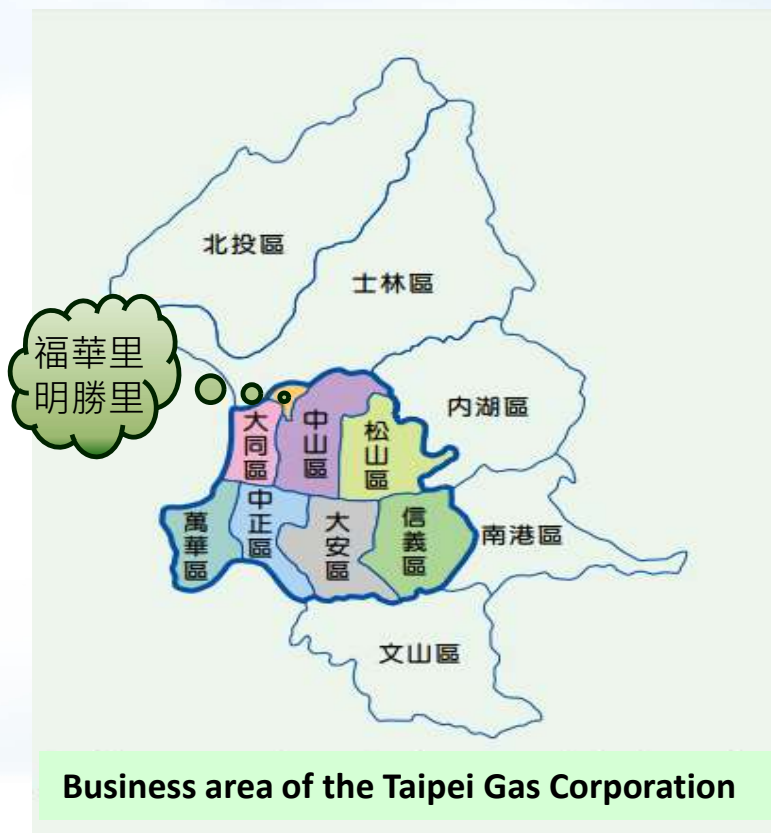


Corporate Details

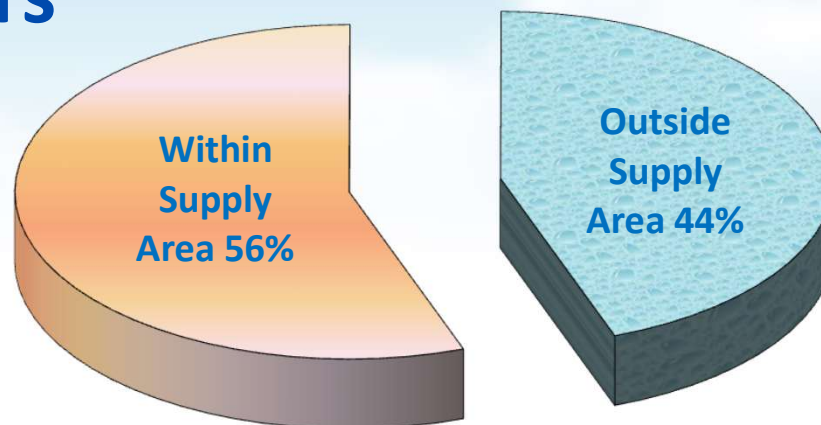
Chairman	EUGENE, WU		
President	CHIA YUN, CHENG		
Established	1964.07.01		
Capital	NT\$5.164 billion	Gas Volume	133.9 million m ³ (2025 Jan – Aug)
Went Public	1991.02.06	Share Price	NT\$29.9 (2025.10.13)
Business Portfolio	Natural Gas Distribution Pipeline Installation Gas Safety Equipment and Devices Gas Appliance Sales Sale of Kitchen Appliances and Bathroom related Equipments Telecom Business Refrigerating and Air-Conditioning Projects	Gas Related Investments	Shin Hai Gas Co., Ltd Shin Shin Natural Gas Co., Ltd Shin Lung Natural Gas Co.
Employees	246 (2024.08.31)	EPS	NT\$0.72 (2025Q2)



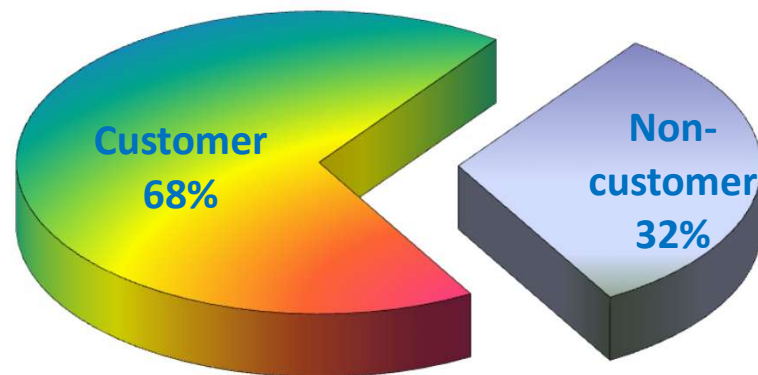
Supply Area – Customers/Users



2025.08
Taipei City Households



2025.08
Customers/Users within Supply Area



Business Area - Coverage

(Until 2025.08.31)

District	Registered Households	Supplied Households	Coverage
Shilin (Fuhwa, Minsen section)	2,951	1,726	58.49%
Songshan	81,251	60,757	74.78%
Xinyi	90,789	62,857	69.23%
Da'an	120,892	87,743	72.58%
Zhongshan	103,603	75,585	72.96%
Zhongzheng	65,992	38,361	58.13%
Datong	54,471	35,168	64.56%
Wanhua	80,351	46,733	58.16%
Neihu, Huxing section (Neihu Base)		2	
Total	600,300	408,932	68.12%



Distribution & Storage Facilities



She-zi Delivery Point



Ne-Hu Delivery Point



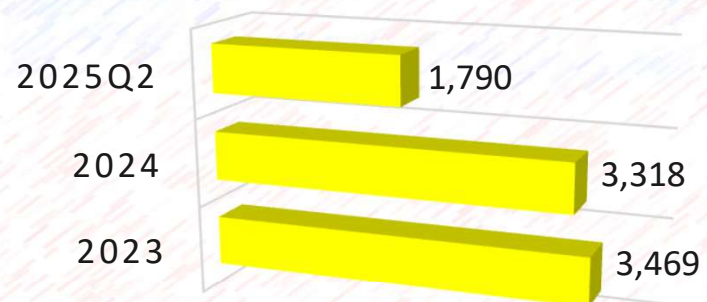
Odor-adding Facility

Financial Overview

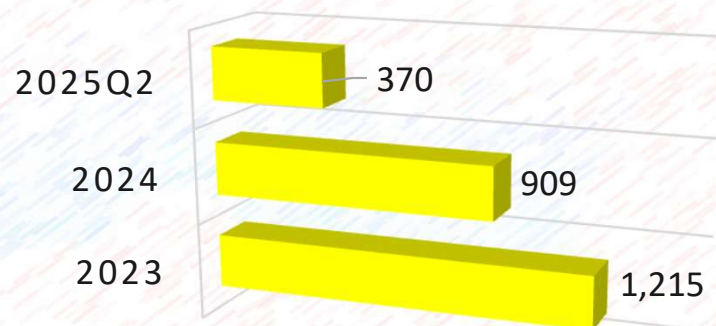


Financial Overview

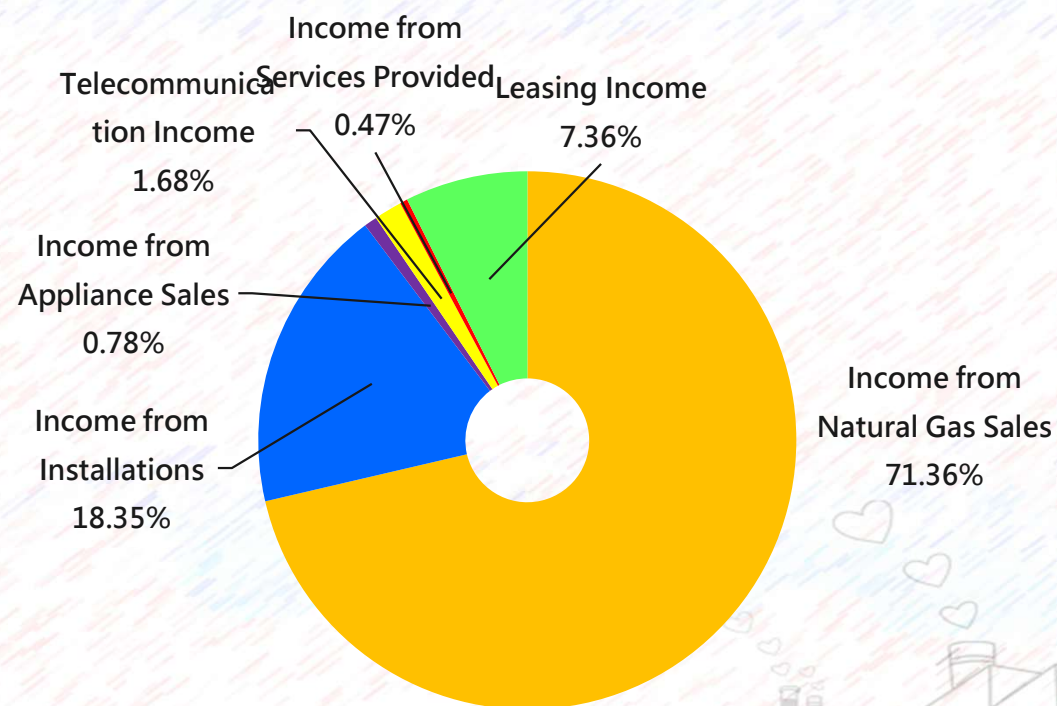
OPERATIONAL INCOME (MILLION)



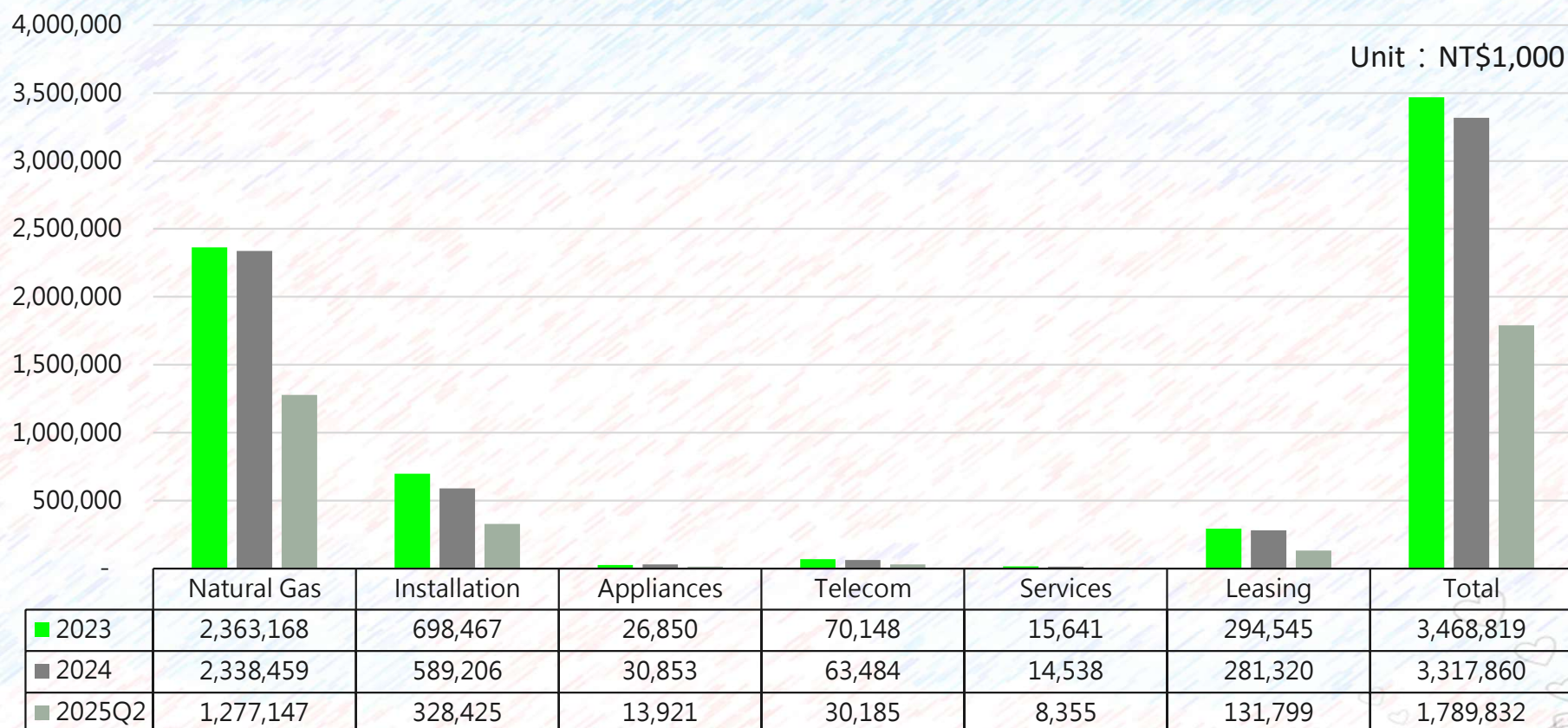
NET PROFIT AFTER TAX (MILLION)



2025 Q2 OPERATIONAL INCOME (THOUSAND)

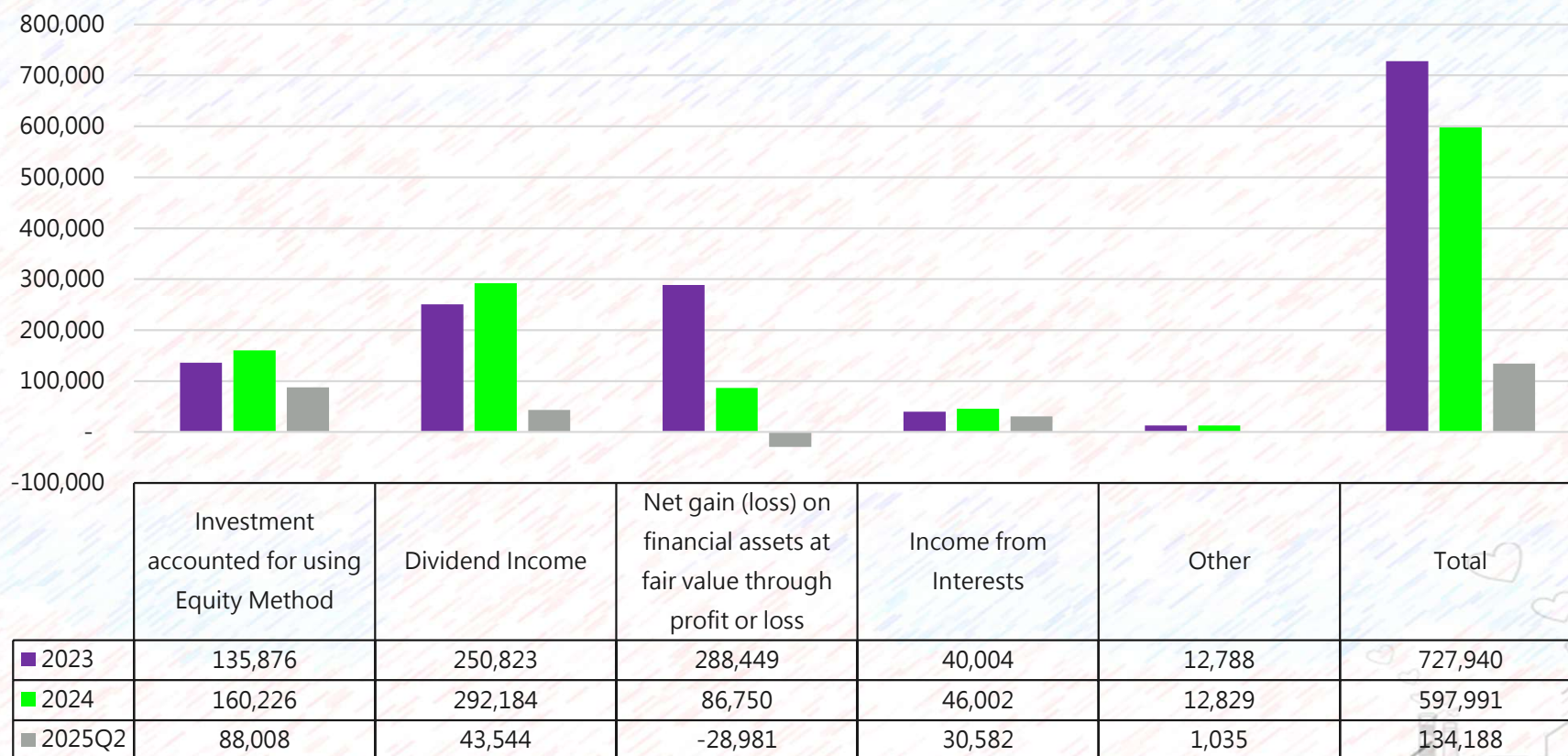


Financial Overview - Operational Income



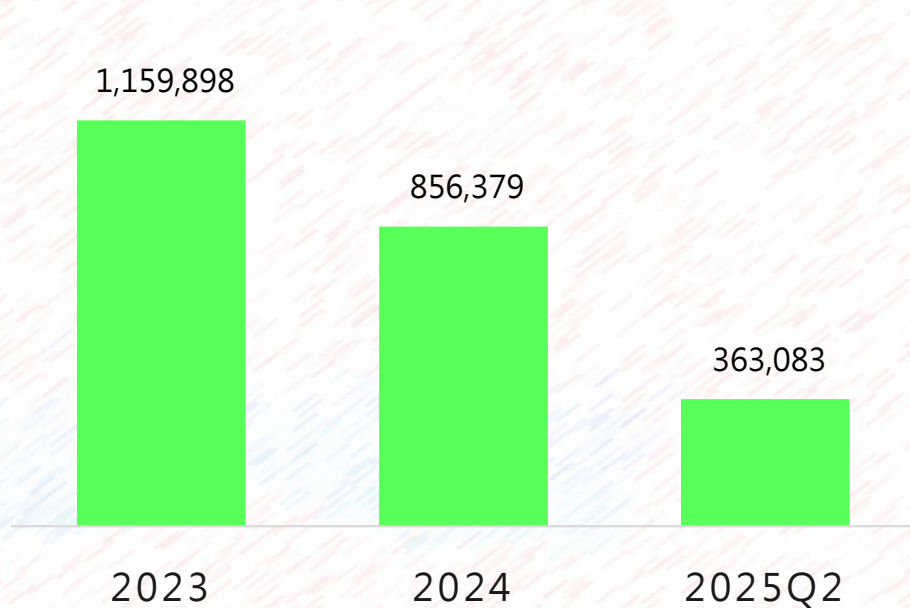
Financial Overview - Other Income

Unit: NTD\$1,000



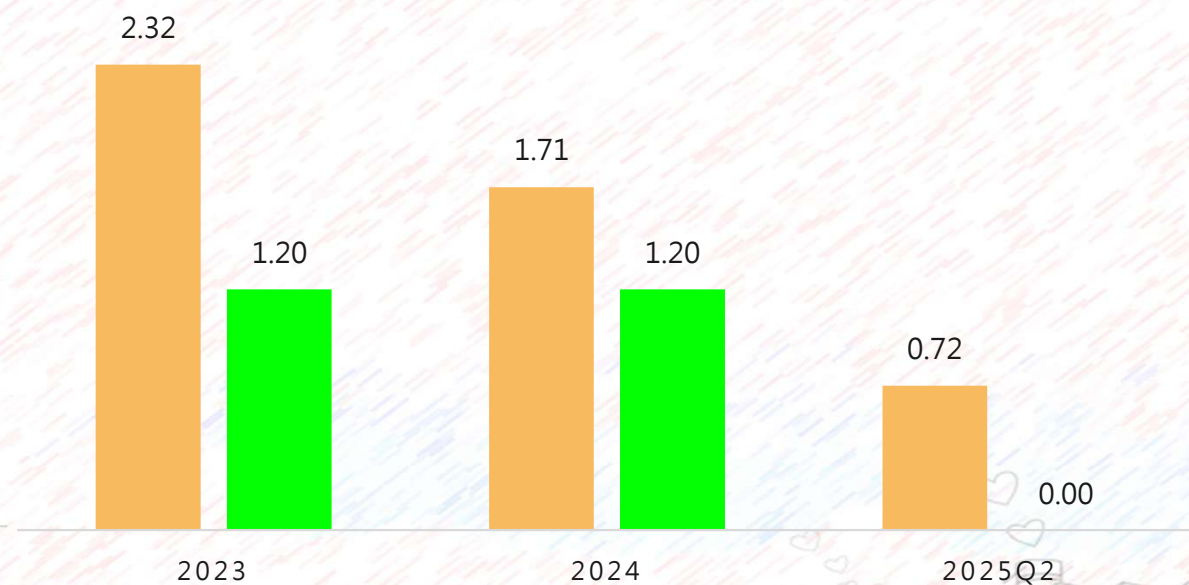
Financial Overview – Dividend Policy

**NET PROFIT AFTER TAX
(NTD\$1,000)**

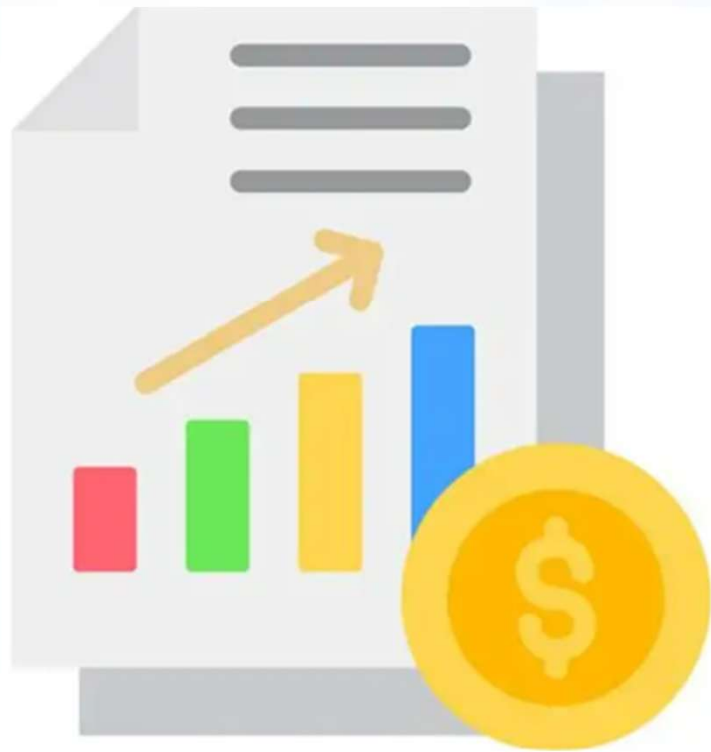


EPS & DIVIDEND PER SHARE

■ EPS ■ DIVIDEND PER SHARE



Operations Overview



- Annual Highlight
- Safety Maintenance
- Social Responsibility
- ESG



Safety Maintenance-Pipeline Replacement

- **Management Target**

Accelerated replacement of old mains and branch pipelines with newer materials to improve earthquake and corrosion resistance, thus effectively reduce supply risk and social impacts, and ensuring the safety of metropolitan gas safety.

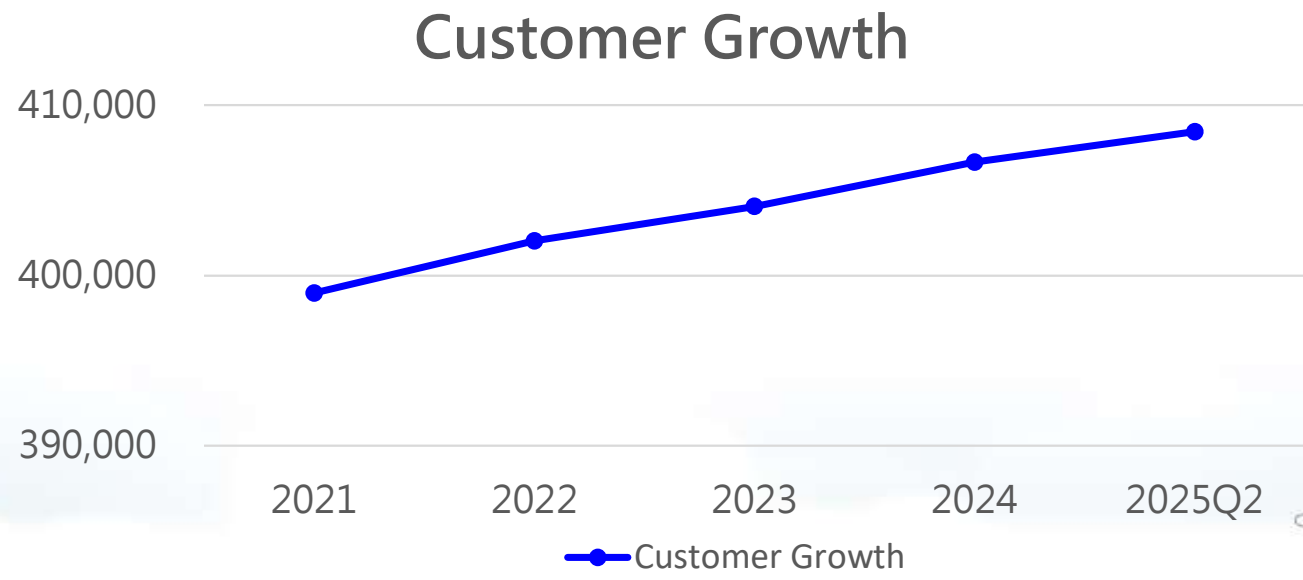
- **Achievement**

100% completion rate for annually planned pipeline replacement projects during the 2020-2024 period. In 2024, besides annually planned replacements, the company has, in cooperation with metropolitan road renewal plans and active pipeline replacements at gas leak hot-zones, achieved a grand total of 37,057m of pipeline replacements.



Annual Growth of customers

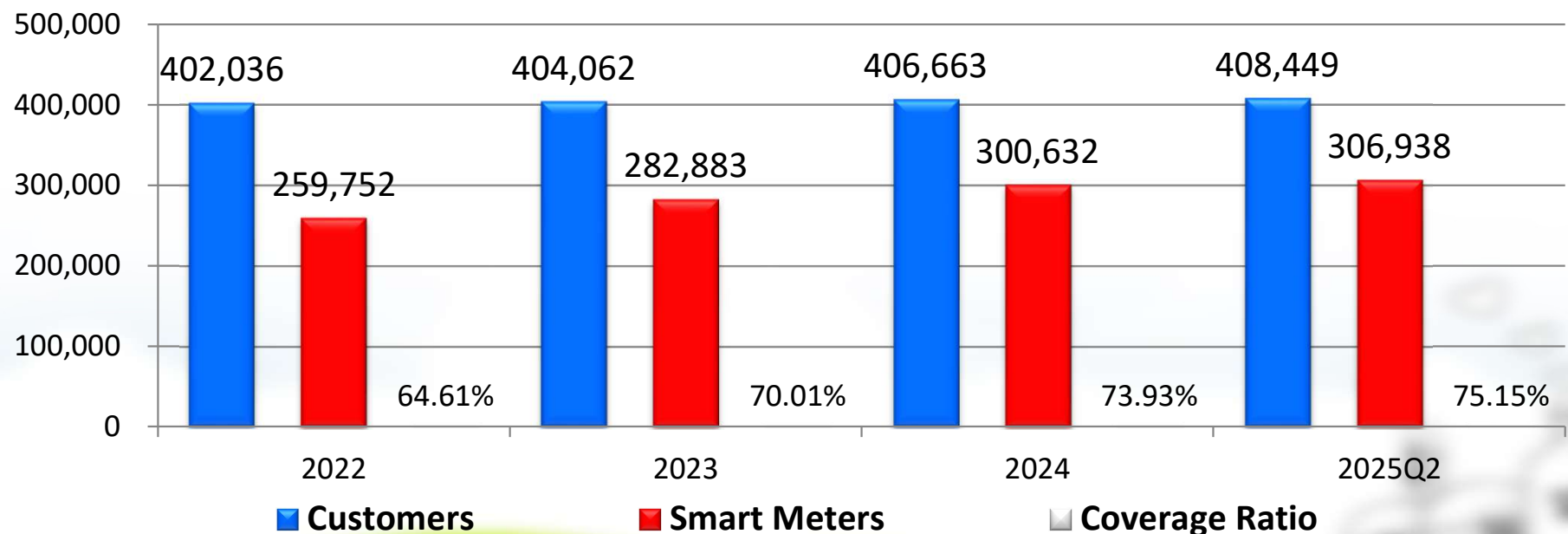
	2021	2022	2023	2024	2025Q2
Customers	398,980	402,036	404,062	406,663	408,449



Continuous promotion of Smart Meters

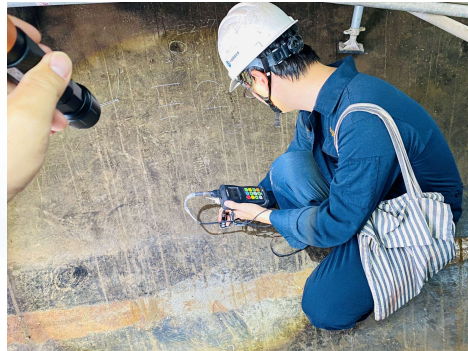
Smart Meter Coverage

	2022	2023	2024	2025Q2
Customers	402,036	404,062	406,663	408,449
Smart Meters	259,752	282,883	300,632	306,938
Coverage Ratio (%)	64.61%	70.01%	73.93%	75.15%



Safety Maintenance- Gas Storage and Supply Safety

1. Monthly scheduled storage tank inspection and maintenance to ensure storage tank safety, and making information available on the corporate website. Periodic information updates provided, to inform customers and Taipei citizens of the safe nature of our gas storage tanks.
2. Daily checks of odor-adding computers and real-time odor levels, in combination with weekly equipment inspections, prevents abnormal issues preventing the odor-adding process, and ensures levels are in accord with the natural gas law. Annually cooperating with unscheduled inspections from the government regarding odor concentration and volume, thus providing citizens with a much safer and comfortable living environment in combination with gas safety.



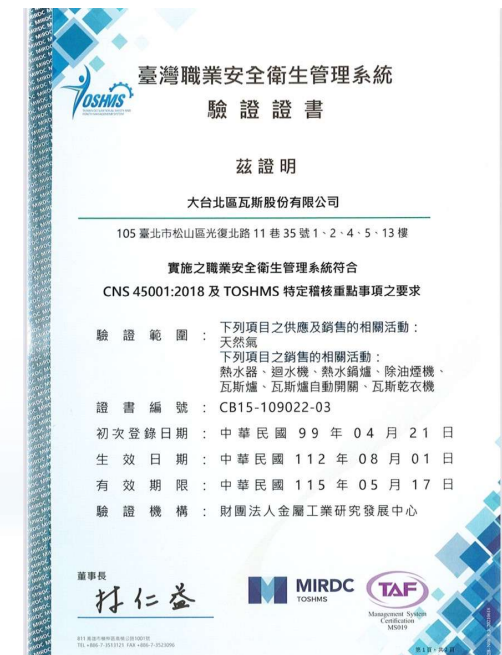
Safety Maintenance- Certifications & Accumulated Non-accident Record

Certifications

- TOSHMS certification from the Metal Industries Research & Development Centre.
- ISO 45001 certification - The first publicly owned gas utility business within Taiwan, certified till May 2026.

Accumulated Non-accident Record

- An accident-free record from 09/03/2011 till 31/07/2025. A grand total of 7,278,225 working hours.



Official Line Account – Improving Customer Service

2024.07 Opening of the official Taipei Gas Line account to enhance brand image, deliver information regarding services, appliance marketing, and improving CRM quality. As of 2025.07 the official Line account registered 9,434 followers.



ESG Highlights

Topic	2024 Performance
Energy Management	Annual energy saving plan, resulting in a 4.8% reduction in heat consumption compared to the previous year.
Customer Relations Management	94% customer satisfaction from customers at our over-the-counter services
Labor Relations	Chosen as a Happy Company of 2024 in the living services category. Freedom of association, the Taipei Gas Trade Union has a 29 year history.
Professional Safety & Health	100% fulfilment of employee training, zero accident record for the year.



Energy Equipment Management

Taipei Gas, as a member of the natural gas industry, uphold the concept of “low carbon, energy saving, environmentally friendly”. Utilizing of an energy management system in conjunction with various equipment, to control and mitigate impacts on the environment.



▲ GHP Gas-driven
Air-conditioner



▲ Inverter Type
Centrifugal-chiller



▲ Steam-fired
Absorption Chiller



▲ High efficiency
Steam Boiler





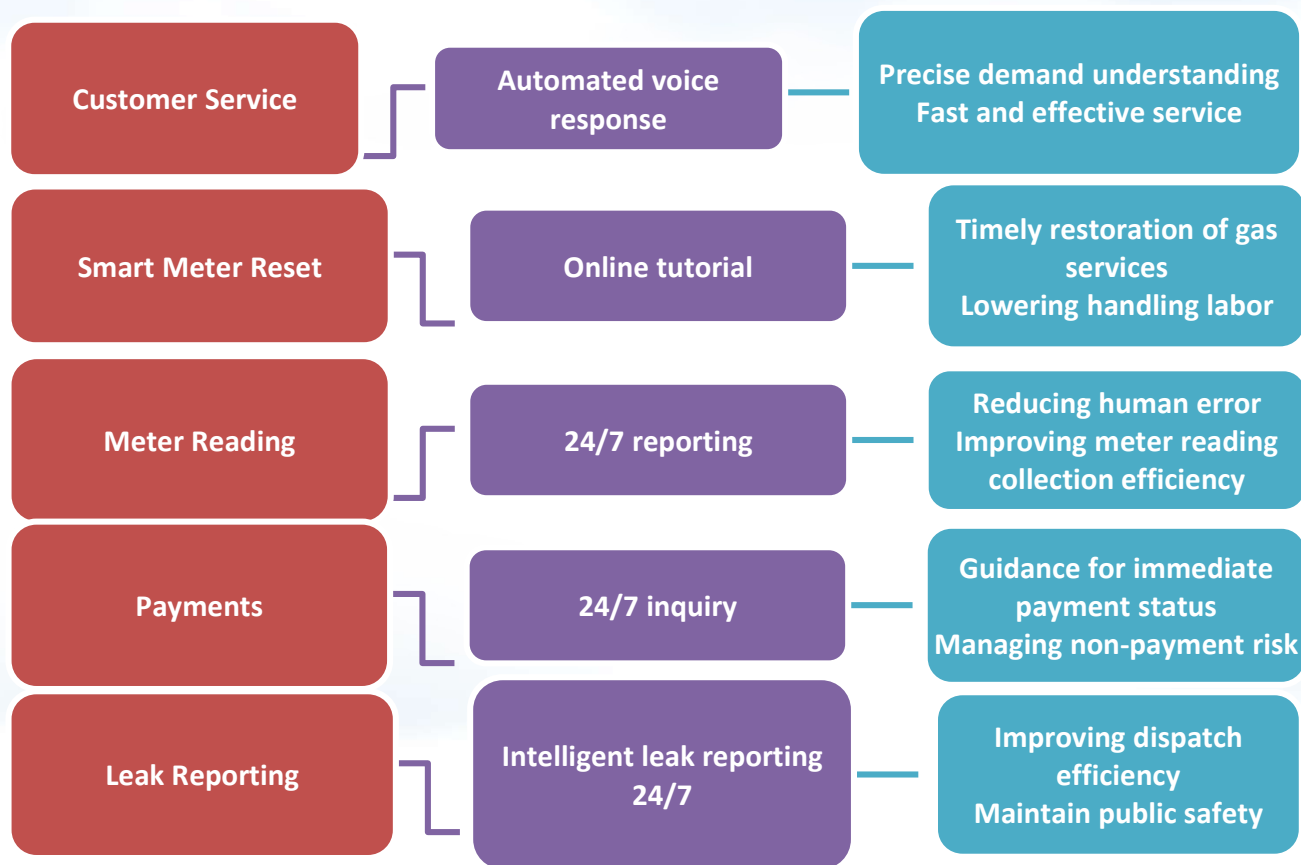
Future Outlook



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Implementing Generative AI to optimize Customer Service

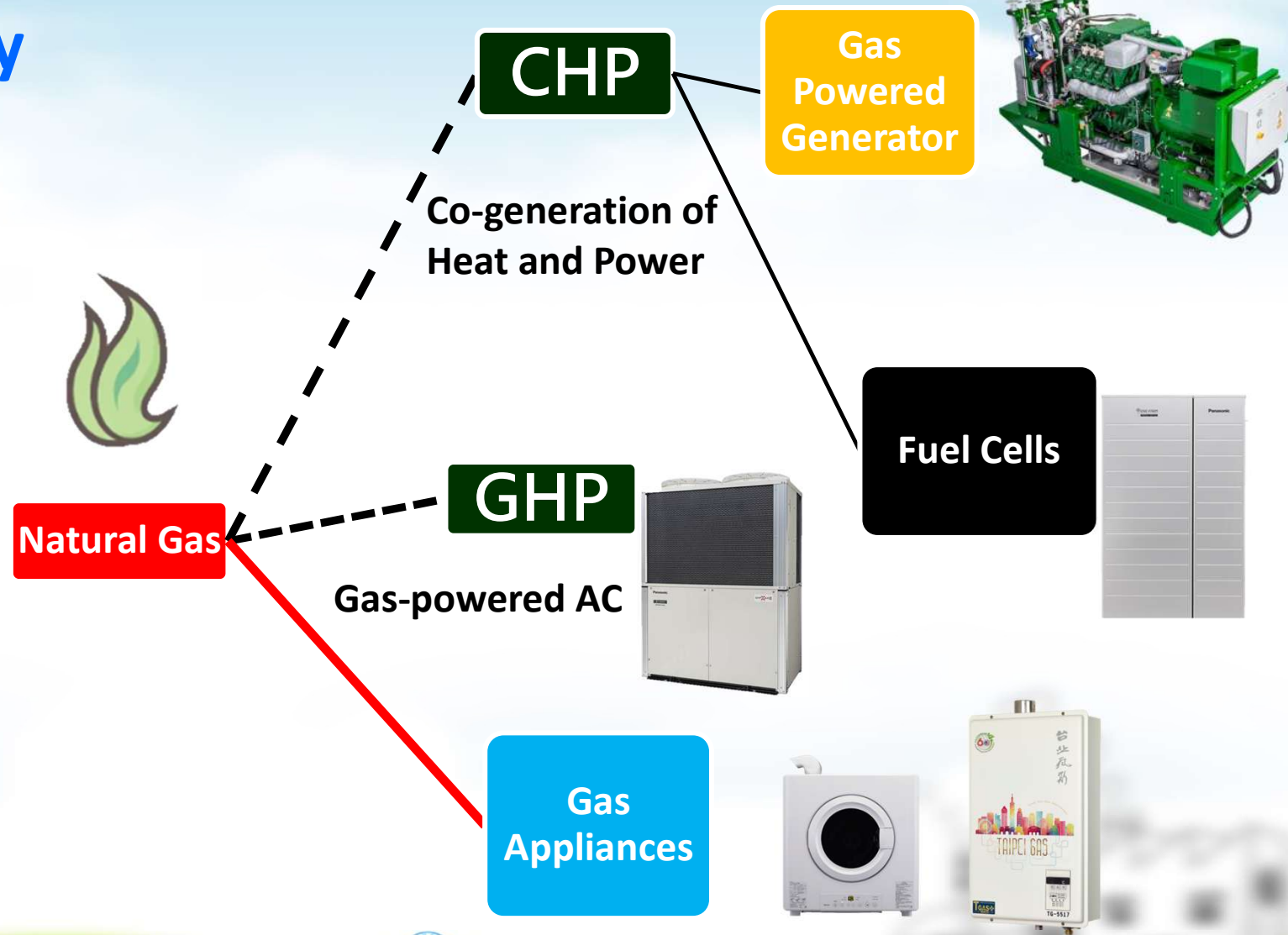
Optimization of Customer Service Quality and Efficiency



As of Nov 2024, we have, in cooperation with associate companies, participated in various AI workshops, observed AI technology for introduction and application purposes, gradually build an AI database, to best suit our industrial features and achieve our customer service objectives, thus increase brand value. In the future, generative AI will aid in customer service, to quickly and precisely reply to customer demands, thus delivering the best possible experience for the customer. Through the collaboration between man and machine, we hope to trigger the continuous improvement and evolution of our AI system, and therefore ensure the steady growth of our service quality.

Integrated Engery

- Global climate change and carbon reduction have gained unprecedented urgency.
- Traditional power generation systems face bottlenecks in both efficiency and pollution.
- Natural gas + Fuel Cells, combining high efficiency with potential for real carbon reduction.
- Transformation for distributed energy, strengthening resilience of major corporate structures.



Why Natural Gas?

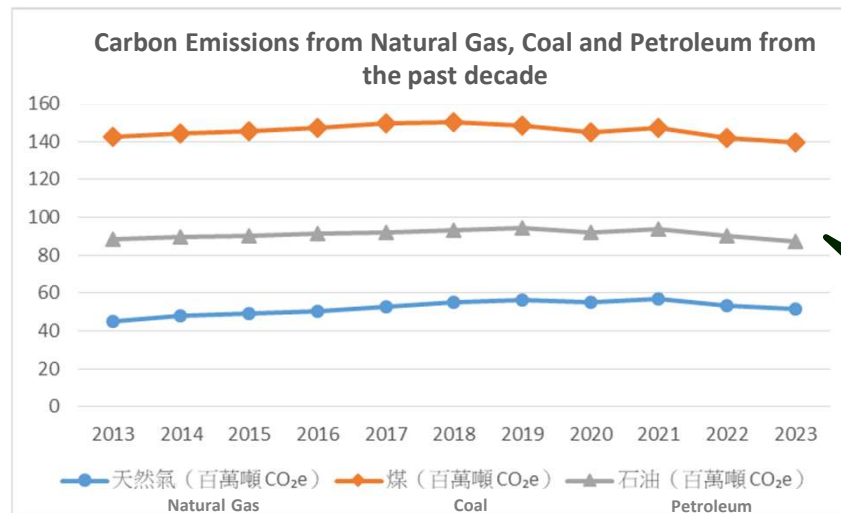
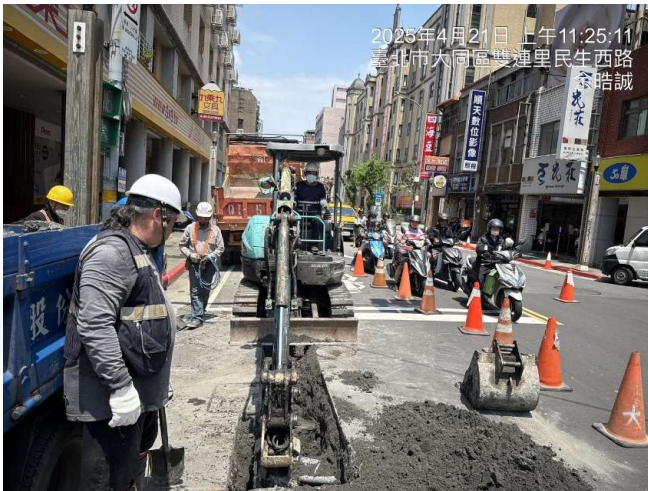
- Natural gas has a complete infrastructure, has convenient delivery, and generates lower hydrogen production costs.
- Carbon emissions from natural gas is lower compared to coal and petroleum, and can be the ideal source for hydrogen production.
- Can be transformed to hydrogen through internal chemical reaction for the use on SOFC, and is currently, the most common hydrogen transformation technology.

ESG 相關職責與對應專業

公司想解決的問題	E 環境保護 	S 社會責任 	G 公司治理 
具體項目	空氣污染、能源管理、產品包裝、生物多樣性、減碳	人權議題、社區關懷、客戶關係、勞工福利	商業倫理、供應鏈管理、風險管理、稅務說明
專業背景	環工、地科、電機等理工科系	人力資源、社會科學領域	財務會計、商業管理領域

註：ESG 需要跨領域知識，圖表僅列出相對適任的專業，不代表非得具備該專業才能勝任，最重要的仍是勇於嘗試、學習的特質。

資料來源：《ESG 12 堂趨勢課》，經濟日報出版；李宜樺



Carbon emissions from natural gas equal to 36% from coal, and carbon emissions from petroleum are 63% compared to coal.



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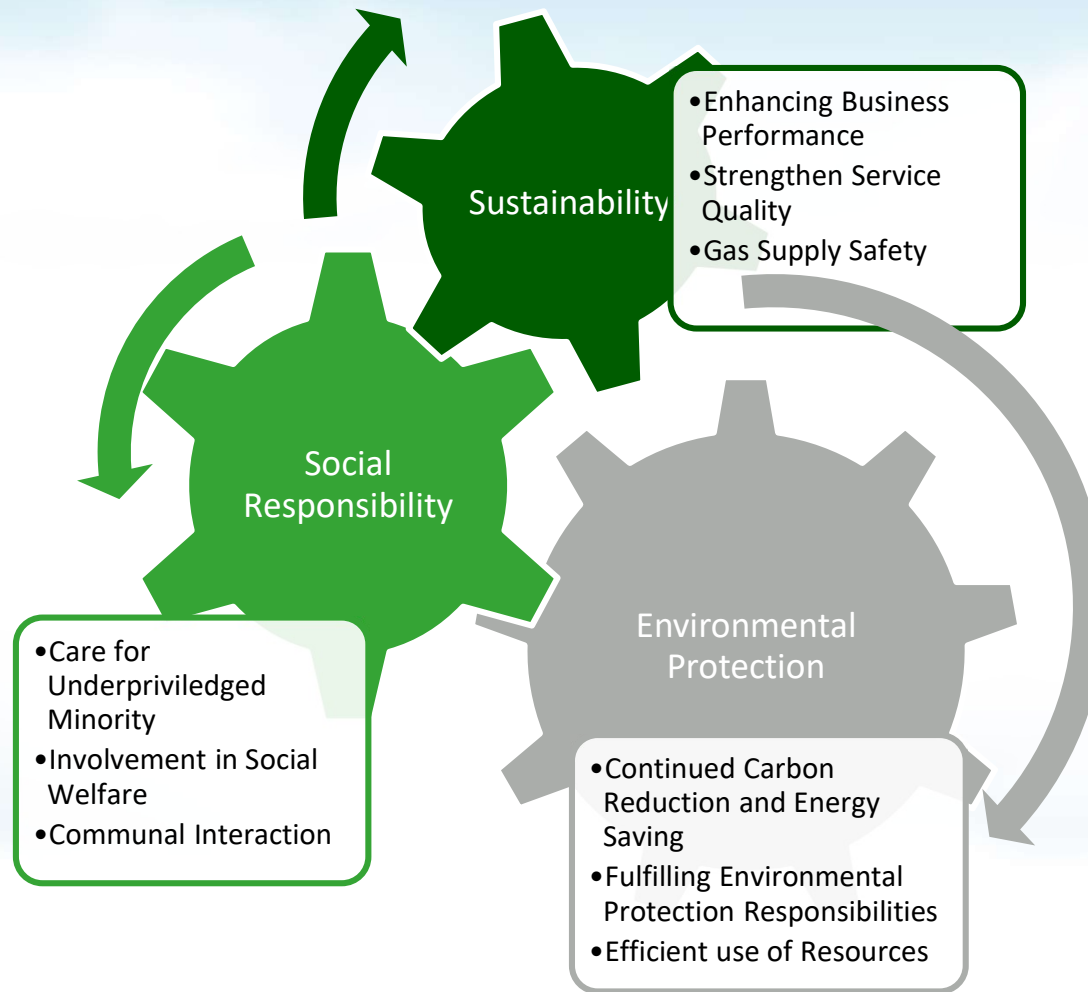
Integrated Marketing Plan



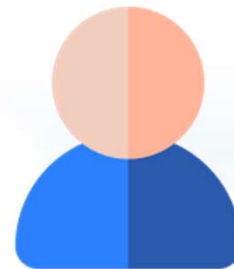
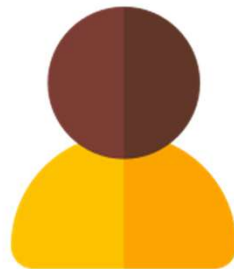
- ❑ Gas Appliances—
 - ✓ Households : promotion of high-efficiency gas boilers .
 - ✓ Commercial : Convincing large-scale customers, such as hotels and hospitals, to switch to NG as fuel for their boilers.
- ❑ Safety Equipment—
 - ✓ Households : Combining smart meters with communication devices.
 - ✓ Commercial : Promoting the use of emergency shut-off valves for households, commercial and industrial usage.
- ❑ Gas-powered Air Conditioner-
 - ✓ Schools and Government : Assisting customers to reduce electrical installations.
 - ✓ Commercial/Industrial : Providing an electric power demand reduction plan.



Conclusion



Q&A



Thank you for your
attention.

